

FLY FACTORY TERMS AND CONDITIONS

Term Class Make-Ups

If you enrolled in a term class, then there is no limit to the amount of make-ups. All make-ups for term classes must be done within the term that the absences are recorded. Places are subject to availability. There are NO refunds or credit given for missed term classes and notification must be given in writing at least 24 hours prior to your class. Remember, 'Give to Get'.

Term Class Refunds

A refund will be considered only if a valid medical certificate is presented. Refunds will be processed on a case-by-case basis. Then, only credit will be applied to your Fly Factory account to be used by you at a later date to book another class. No cash will be given nor funds deposited in your bank account.

Maximum number of classes that can be refunded during a term: 2 classes per term class enrolled.

Purchase Policy

Payment is required at the time of booking.

Fly Factory is an Australian business (ABN 69103034840) and all prices displayed on this website are in Australian Dollars (AUD) only.

Weather Cancellations

Students that are enrolled in a class that is cancelled by Flying Trapeze Australia T/A Fly Factory due to weather or other extenuating circumstances will be credited one full class of equal value. This class can be re-booked at our indoor centre. If the class is cancelled after 30 minutes from the scheduled class time, no class will be credited.

- Rescheduling (not applicable to term classes)



FLY FACTORY

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(+613) 9877 7727
info@flyfactory.com.au
flyfactory.com.au

Rescheduling requires a minimum of 72 hours notice in writing to info@flyfactory.com.au before the scheduled class time. Changes to private bookings and group bookings of 4 or more persons will require a 1 WEEK advance notice in writing to info@flyfactory.com.au or your deposit will be void.

Daily Deals (Living Social, Groupon, Scoopon, Etc.)

If your voucher has expired, no rescheduling or extensions will be offered.
Bookings are essential and subject to availability.
Book online via the link provided on the voucher or a \$5 booking fee may be charged.
Not valid with any other offer.
Minimum 4 students to confirm class start.
Students must be 7 years or over.
72 Hour cancellation policy in writing to info@flyfactory.com.au or voucher is void.
No cash value or cash back.
Voucher must used in one visit.
If you arrive more than 10 minutes late your voucher can be void.
Contact information for the Fly Factory can be found on the voucher.

Release From Liability

You agree to indemnify Flying Trapeze Australia Pty Ltd T/A Fly Factory, its directors, staff, employees agents and any third party, from and against any liability, losses, rights expenses, business interruption, loss of profit, consequential loss, pecuniary loss, claims or legal proceedings, including, but not limited to claims involving defamation and intellectual property infringement and expenses, including legal charges, arising from your use of the Fly Factory or purchase of goods/services from that site which are brought or threatened against or suffered or incurred by Flying Trapeze Australia Pty Ltd T/A Fly Factory by another person or entity.

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